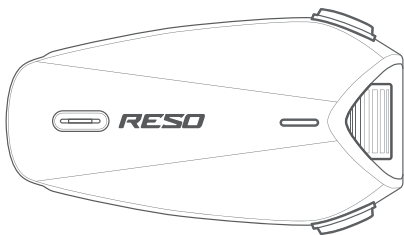


RESO PILOT

User Guide

用户使用指南





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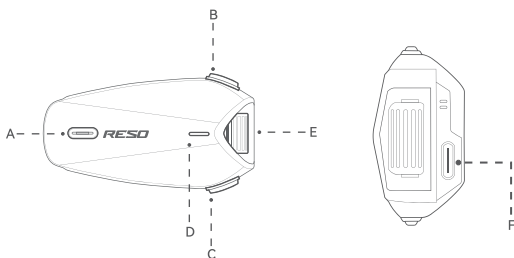
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产品概述 / Product Introduction

Reso Pilot 为摩托车通讯系统，包含主机、快拆底座、高保真监听级喇叭单元、麦克风，可安装在通用摩托车头盔上，实现 Mesh 动态组网全双工对讲，同时支持蓝牙对讲，并可通过蓝牙与手机、摩托车、运动相机等设备进行连接。

Reso Pilot is a motorcycle telecommunication system that includes a main unit, a quick-release base, a high-fidelity monitor-grade horn unit and a microphone, which can be mounted on a universal motorbike helmet to achieve full-duplex intercom with Mesh dynamic networking and Bluetooth intercom. It can be connected to mobile phones, motorbikes, sports cameras and other devices via Bluetooth.

认识主机 / Recognize the Unit



指示灯显示色 / LED indicator colors:



- A. 开机键 (Power 键) / Power Button
- B. 组网键 (Mesh 键) / Mesh Button
- C. 蓝牙配对键 (Phone 键) / Phone Button
- D. 指示灯 / LED Indicator
- E. 滚轮 / Control wheel
- F. Type-C 充电口 / USB-C Port

操作说明 / Operation Instructions

开关机 / Power On/Off

开机：长按 Power 键（3秒）至蓝灯闪烁，启动设备。

关机：长按 Power 键（3秒）至红灯闪烁，关闭设备。

Press the Power Button for 3 seconds until the LED flashes blue to turn on the device.

Press the Power Button for 3 seconds until the LED flashes red to turn off the device.



开机指示灯 / Power-on LED Indication: 

关机指示灯 / Power-off LED Indication: 

手机配对 / Mobile Phone Pairing

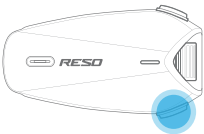
长按 Phone 键，指示灯红蓝闪烁时，进行手机1配对。

手机打开设置 > 蓝牙 > 搜索，配对成功后指示灯闪烁紫色。

Press the Phone button until the LED flashes red and blue. At this point, the device is pairing the "Phone 1".

On your mobile phone, navigate to: Settings>Bluetooth, search for the device and select it.

The LED flashes purple if the pairing is successful.



配对指示灯 / Pairing LED Indication: 

配对成功指示灯 / Paired Indicator LED Indication: 

连接 Reso Link APP / Connect the Reso Link APP

在手机跟耳机完成蓝牙配对后，下载 Reso Link APP，打开 APP 时会自动连接。如果自动连接出现失败，可以点击 APP 上“+”按钮，进入搜索列表，选择耳机名字进行手动连接。

Ensure that a successful bluetooth connection between your mobile phone and the device after pairing, download the Reso Link APP. When you open the APP, it will connect automatically.

If the automatic connection fails, you can click the "+" button on the APP, enter the search list, and select the device named 'Reso-XXXXXX' to connect manually.



⚙️ • Reso Link APP 仅是一个调参工具，配置完成后 APP 可以退出而无需在后台保留。

The Reso Link APP is merely a parameter adjustment tool. Once the configuration is completed, the APP can be closed and does not need to be kept running in the background.

设置热点增程（仅 Pro 主机支持）/ Software Mesh (Pro version only)

1. 在手机系统设置页面打开手机热点
2. 打开 Reso Link APP
3. 点击网络设置
4. 连接手机热点
5. Reso 将自动开启热点增程

- 1. Enable the hotspot in the settings of your phone
- 2. Open the Reso Link APP
- 3. Select: "WLAN"
- 4. Connect to the mobile hotspot
- 5. Auto-activate the Software Mesh Communication

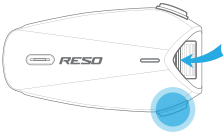


⚙️ • 若热点长期开启，需先关闭再打开才能连接。
若此前已连接过该设备，耳机开机后，您仅需在手机上依次执行打开热点、关闭热点、再次打开热点的操作，耳机无需其他操作即可自动连接。
If the hotspot has been on for a long time, you need to turn it off first and then on again to connect.
If you have connected to the device before, after turning on the device, you only need to perform the operations on your phone in sequence: turn on the hotspot, turn off the hotspot, and then turn on the hotspot again. The device will connect automatically without any additional operations.

其他蓝牙设备配对 / Another Bluetooth device pairing

先长按 Phone 键进入蓝牙配对，再继续滚动滚轮根据提示音选择配对设备。
Press the Phone button for 3 seconds to enter Bluetooth pairing, and then roll the control wheel backward or forward to change the Bluetooth pairing mode.

- 手机2: 红绿快闪 ■ ■
Phone 2: The LED flashes red and green quickly
- 相机: 蓝绿快闪 ■ ■
Camera: The LED flashes blue and green quickly
- 桥接: 蓝绿慢闪 ■ ■
Bridge: The LED flashes blue and green slowly
- GPS: 红绿慢闪 ■ ■
GPS: The LED flashes red and green slowly
- 摩托车: 红蓝慢闪 ■ ■
Motor: The LED flashes red and blue slowly



⚙️ • 如果手机1与手机2都已成功连接，手机1优先级最高。
If both the "Phone 1" and "Phone 2" connection succeed, "Phone 1" has a higher priority in operation.

Reso 连接运动相机 / Connect to a action camera

长按 Phone 键进入蓝牙配对模式，继续滚动滚轮，根据提示音进入相机配对模式；也可通过语音指令“你好小睿，相机配对”直接进入相机配对模式。

打开相机端口的蓝牙配对界面，在搜索列表中找到对应的 Reso 设备并连接，听到“相机已连接”提示音，即完成耳机与相机的连接。

相机连接成功后，可以通过语音指令控制运动相机(需相机支持，指令列表可在相机上查询)。

注：

大疆 Action 5 Pro 及以下系列相机：仅支持双头 Type-C 连接；

大疆 Osmo 360 相机：支持蓝牙连接或双头 Type-C 连接。

当运动相机通过 Type-C 线与主机连接成功后，耳机将闪烁短蓝灯。

Press the Phone button for 3 seconds to enter Bluetooth pairing, and then roll the control wheel backward or forward to enter the camera pairing. A prompt message confirms "camera pairing". Alternatively, enter camera pairing directly by the voice command: "Hey Reso, pair camera".

Navigate to the Bluetooth settings on the action camera. Start searching and wait for the device to appear in the Bluetooth list, then select it to pair. If pairing is successful, a prompt message will confirm "Camera Connected."

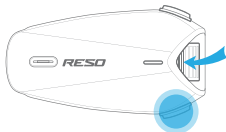
Once successfully connected, you can control the action camera using voice commands (Camera support required; Command lists are available in the action camera menu).

Notes:

DJI Action 5 Pro and earlier series: Connection via USB-C to USB-C cable only.

DJI Osmo 360: Connection is supported via USB-C to USB-C cable or Bluetooth.

When the device and camera are connected successfully via USB-C to USB-C cable, the LED flashes blue briefly.



💡 • 通过蓝牙连接运动相机时，请在Reso主机上选择相机模式，否则不会收录音频。

When connecting to an action camera via Bluetooth, ensure that the device select Camera pairing mode; otherwise, voice cannot be transmitted properly to the camera.

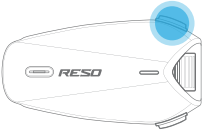
组队操作 / Reso Mesh Operation

开机后所有主机长按 Mesh 键进入组队，指示灯开始红绿交替闪烁，成功入组则变为绿紫交替闪烁。

组队人数播报正确后，任意一台主机再次长按 Mesh 键即可完成组队。

After power-on, all devices press the Mesh button for 3 seconds to enter Reso Mesh Group creation mode. The LED flashes red and green quickly. If any device successfully joins, the LED will flash green and purple quickly.

After the prompt message confirms the correct number of Mesh-joined devices, any device can finish creation mode by pressing the Mesh button for 3 seconds again.



开始组队指示灯 / Creating Mesh Group LED Indication: ■ ■

完成组队指示灯 / Successful Joining Mesh Group LED Indication: ■ ■

Mesh模式控制 / Mesh Mode Control

三击 Mesh 按键，可在 Reso 组网和关闭对讲两种模式间来回切换。

Triple-click the Mesh button to toggle between Reso DuoSync intercom mode and close intercom mode.

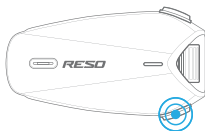


🔊 • 关闭对讲后，Reso 主机在本次开机将无法使用Mesh对讲，重启或再次切换可自动恢复。
If the rider close the intercom, the device will deactivate the Mesh intercom. The Mesh intercom will reactivate automatically after rebooting or toggling the mode again.

关闭蓝牙对讲 / Close Bluetooth Intercom

三击 Phone 键，可以关闭所有已打开的蓝牙对讲功能，例如蓝牙桥接等。

Triple - click the Phone button to close all Bluetooth intercom connections, such as bluetooth bridge and so on.



接听电话 / Answer Call

有电话打入时：

轻拍两下主机即可接听电话（仅 Pro 版支持），也可单击 Phone 键接听电话。

电话接通后：

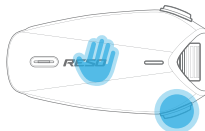
可单击 Phone 键挂断电话。

When there is an incoming call:

Double-tap the device to answer the call (Pro version only), or click the Phone Button to answer.

During an active call:

Click the Phone Button to end the call.



电话并入群组 / Sharing a Call into Mesh Group

接通电话后，双击 Power 键，电话即可并入群组聊天。

After answering a call, double - click the Power button, and the call can be Sharing into mesh group.



拒接电话 / Reject Call

来电时，如不方便接听，可向后滚动滚轮，即可拒绝接听。

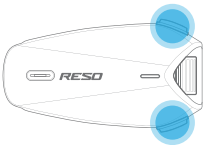
When there is an incoming call, the rider can roll the control wheel backward to reject the call.



麦克风控制 / Mic control

同时短按 Mesh 键与 Phone 键，指示灯显示橙色代表关闭麦克风，重复此操作则为重新开启麦克风（该操作仅对Mesh群组有效）。用户也可以通过语音指令“你好小睿，关闭麦克风”和“你好小睿，打开麦克风”来进行控制。

Click the Mesh Button and the Phone Button simultaneously. The LED flashes orange to indicate that the microphone is muted. Repeat the operation to unmute the microphone.(This operation is only valid in Mesh groups.)The rider can also control it by voice commands "Hey Reso, turn off mic" and "Hey Reso, turn on mic."



指示灯 / LED Indication: 

音乐控制 / Music Control

手机蓝牙连接成功后

单击开机键为开始播放音乐，再次单击开机键为暂停音乐。

单击 Mesh 键切换上一首歌曲，单击 Phone 键切换下一首歌曲。

After the device successfully connects to the mobile phone:

Music Playback Control:

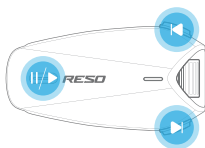
Click the Power Button once: Start playback

Click the Power Button again: Pause playback

Music Track Navigation:

Click the Mesh Button: Previous track

Click the Phone Button: Next track



FM控制（仅 Pro 主机支持） / FM Radio Control(Pro version only)

需在 Reso Link App 的“音频”界面将音乐模式切换为广播模式，才可激活 FM 功能。

若进入 FM 模式：

单击开机键则为打开 FM，再次单击开机键则为关闭 FM。

单击 Mesh 键切换上一个电台，单击 Phone 键切换下一个电台。

To activate the FM Radio function, switch the Music mode to FM Radio mode via the "Music" section in the Reso Link App.

FM Radio Mode :

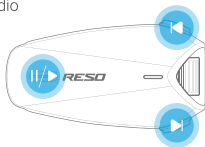
Click the Power Button once: Turn on FM radio

Click the Power Button again: Turn off FM radio

FM Radio Station Selection:

Click the Mesh Button: Previous station

Click the Phone Button: Next station

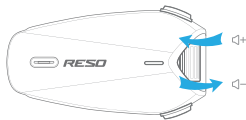


调节音量 / Volume Adjustment

滚轮往前提高音量，滚轮往后降低音量（滚轮默认只调整当前播放音频的音量）。如果想同步调节其他音量，可在 Reso Link APP 中打开“滚轮同步调节音量”。

Roll the control wheel forward to increase the volume. Roll the control wheel backward to decrease the volume. (The adjustment only applies to the currently active audio source.)

If the rider wants to adjust all volumes simultaneously, enable ‘Synchronized Volume Control’ in the Reso Link App.



唤醒手机语音助手 / Wake the voice assistant

手机蓝牙连接后，在无电话通话时，双击 Power 键，可以唤醒手机语音助手。使用该功能时手机的语音助手功能需处于打开状态。

该功能可以在 Reso Link App 里“设置语音控制”进行关闭。

在默认设置下，说出语音指令“你好小睿”时，也会同时唤醒手机的语音助手。

After the device successfully connects to the mobile phone, double-click the Power Button (when not on a call) to wake the mobile phone's voice assistant. Please ensure the Voice Assistant function is enabled on the mobile phone. This function can be disabled via “Voice Control Settings” in the Reso Link App. By default, saying the voice command “Hey Reso” will also simultaneously wake the phone's voice assistant.



自定义按键 / Customizable Button

双击 Phone 键是一个自定义功能：

可在 Reso Link App 中“自定义设置”里进行设置。

若设置为“分享音乐”，双击 Phone 键则进行再次音乐分享（开机后的首次音乐分享需通过 Reso Link 执行），双击则退出音乐分享（被分享者也可双击 Phone 键退出此次分享）。

若设置为“快速重拨”模式，双击 Phone 键即可重拨最后呼出的电话。

The Phone button supports double-click customization:

Riders can configure it via “Custom Controls” in the Reso Link App.

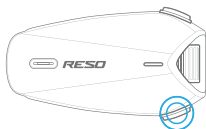
When set to “Share Music” mode:

Double-click to start sharing music again. (The first time sharing requires initiation via the Reso Link App.)

Double-click again to stop sharing music. (The receiver of sharing music can also double-click to stop sharing.)

When set to “Quick Redial” mode:

Double-click to redial the last dialed number.



轨迹记录（仅 Pro 主机支持）/ GNSS Trip Record(Pro version only)

设备内置了 GNSS 模块，在搜索卫星成功后，会有语音播报“地理位置已刷新”。

在这之后开始骑行，则会自动开始记录轨迹，此时会有语音播报“开始记录轨迹”。

设备所记录的轨迹需要用户手动导入到 Reso Link APP 后才可查看。

如果用户不想开启自动记录轨迹功能，可在 Reso Link APP 中关闭“GNSS 定位服务”。

The device is equipped with a built-in GNSS module. Once it successfully acquires satellite signals, a prompt message will confirm "Location updated."

When the ride begins, it will automatically start recording the trip, a prompt message will confirm "Start recording the trajectory."

The recorded trips can only be viewed after the rider manually imports it into the Reso Link App.

If the rider does not wish to enable automatic trip recording, this feature can be disabled via the 'GNSS' option in the Reso Link App.



碰撞检测SOS（仅 Pro 主机支持）/ SOS Collision Alert (Pro version only)

用户需要先设置紧急联系人。

将设备安装在头盔上后，并且佩戴头盔骑行期间，如果检测到用户出现摔倒或碰撞，则会发出警报提示音“检测到摔倒，即将发送求救短信，按下任意按键可取消”，若用户未在警报提示期间按下设备任意按键进行取消，则耳机会发送求救短信到预先设置的紧急联系人。

用户可在 Reso Link APP 上的“碰撞检测”选项上关闭该功能。

重要提示：为了确保求救短信顺利发送，设备必须保持软 Mesh 处于连接状态，且设备所连热点具有网络连接；或确保 Reso Link App 在手机一直运行并跟设备的蓝牙处于持续连接，且该手机具有网络连接。

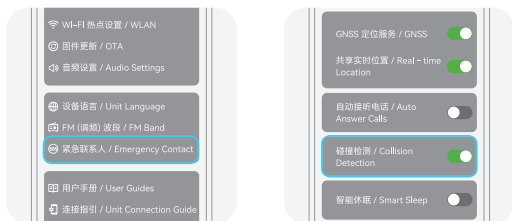
The rider must first set an Emergency Contact in the Reso Link APP.

Once the device is mounted on the helmet and the rider is wearing the helmet during the ride, if a fall or crash is detected, an alert will be triggered with a voice prompt from the device: "A fall is detected and a help message is about to be sent but can be cancelled."

If the rider does not press any button to cancel during the alert period, the device will send an SOS SMS to the pre-set Emergency Contact.

The rider can turn off this function via the "Collision Detection" option in the Reso Link App.

IMPORTANT: To ensure that the SOS SMS is successfully sent, the device must be connected via Software Mesh and the hotspot the device is connected to should have network connection. Or the Reso Link App need to be active on the mobile phone and a successful bluetooth connection between the Reso Link App and the device, and the mobile phone should have network connection.



⚠️ • 注：Reso Pilot Pro无法检测到所有的摔倒或碰撞。

Note: Reso Pilot Pro cannot detect all falls or crashes.

充电 / Charging

插上 5V3A 充电器，指示灯会根据电池的不同状态呈现以下灯语，指示灯变绿表示充电完成。

When connected to a 5V/3A charger, the indicator light will display the following patterns based on the battery status. The light turning green indicates that charging is complete.



普通模式 / Normal mode:

红色常亮 (75% 以下) / Steady red (below 75%)

橙色常亮 (75% 以上) / Steady orange (above 75%)

快充模式 / Fast - charging mode:

红色常亮 + 紫色单闪 (75% 以下) / Steady red + single purple flash (below 75%)

橙色常亮 + 紫色单闪 (75% 以上) / Steady orange + single purple flash (above 75%)

⚡ • 在0°C以下充电会对电池造成较大损害。因此，当温度低于0°C时连接充电器，充电指示灯会亮起（表示已连接），但电池不会进行充电。

Charging below 0°C can cause significant damage to the battery. Therefore, when connected below 0°C, the charging indicator will light up (showing it's connected), but the battery will not charge.

省电模式 / Power-Saving Mode

进入省电模式后，硬 Mesh，软 Mesh，GNSS，碰撞检测 SOS 等功能均被关闭。

设备进入省电模式，有以下三种方式：

一是语音指令，喊“你好小睿，省电模式”；

二是在 Reso Link App 里长按电池图标；

三可在 Reso Link App 中开启“开机自动进入省电模式”。

如果设置了“开机自动进入省电模式”，每次开机都将会自动进入省电模式。

设备退出省电模式，可以通过语音指令“你好小睿，退出省电”，也可以在 Reso Link App 上长按电池图标。

When the device enters Power-Saving Mode, functions such as Mesh, Network, GNSS will all be disabled.

To activate Power-Saving Mode, you can use the voice command "Hey Reso, power saving mode," or press the battery icon in the Reso Link App, or enable the "Power-Saving Mode" option in the Reso Link App.

If the "Power-Saving Mode" option in the Reso Link App is enabled, the device will automatically enter Power Saving Mode every time it is powered on.

Activation via voice command and battery icon will initiate power-saving mode only once.

To exit Power Saving Mode, you can use the voice command "Hey Reso, exit power saving," or press the battery icon in the Reso Link App.

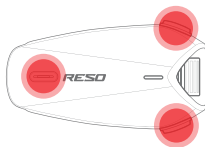


恢复出厂设置 / Factory Reset

同时长按 Power 键+ Mesh 键+ Phone 键持续4s，将会执行恢复出厂设置。

To perform a factory reset:

Simultaneously press the Power Button, the Mesh Button, and Phone Button for 4 seconds.



APP 下载 / APP Download

Reso Link APP 与 Reso Pilot 系列摩托车运动耳机配套使用。

The Reso Link App is designed for Reso Pilot motorcycle sports headsets.

扫码下载安装 / Scan to download

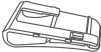


APP 具体使用方法请参考官方教学视频

For the specific usage of the APP, please refer to the official teaching videos.

设备使用 / Device Usage

设备清单 / Equipment List

a  粘贴支架 Adhesive Mount	b  夹持支架 Clip Mount	c  Reso 主机 Reso Pilot
d  底座 Base	e  硬麦 Boom Microphone	f  软麦 Wired Microphone
g  喇叭 Speaker	h  魔术贴 Velcro	i  酒精棉 Alcohol Pad
j  充电线 Charge Cable		

视频安装教程
Video Installation Tutorial

中国地区



公众号

Overseas Regions



YouTube

认识快拆底座 / Quick Release Base

A

安装 (咔!) / Install



Reso Pilot 智能头盔蓝牙耳机采用磁吸设计，只需将主机对准底座即可完成磁吸固定。

The Reso Pilot Smart Helmet Bluetooth Headset features a magnetic design; simply align the unit to the base for instant attachment.

B

拆卸 / Release

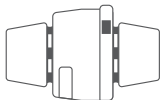


一只手的手指按下底部按钮，同时另一只手的手指置于靠近滚轮的两侧，向上提起主机，即可轻松分离。

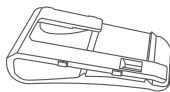
With one hand, press the bottom button while placing the fingers of your other hand on both sides near the roller; then lift the main unit upward to detach it easily.

选择背夹 / Select the Mount

a



b



为了确保您在安装耳机时能够获得最佳体验，我们提供了两种不同的固定方式：夹持和粘贴。请根据您的使用需求和头盔的设计选择合适的方式：

a 粘贴支架：

1. 适合日常通勤：如果您主要用于日常通勤，粘贴支架更加美观、方便。
2. 灵活安装：粘贴方式允许您根据个人习惯将耳机固定在头盔的不同位置。

b 夹持支架：

1. 适合高强度运动：夹持支架能够提供更好的稳定性，确保耳机在运动中不会脱落。
2. 多次安装和拆卸：夹片设计便于多次使用，您可以根据需要随时调整耳机的位置。

选择背夹 / Select the Mount

To ensure the best experience when installing your headset, we offer two mounting options: Adhesive Mount and Clip Mount. Choose the option that best suits your usage and helmet design.

a Adhesive Mount:

1. Ideal for Commuting: Offers a cleaner look and convenient installation for daily use.
2. Flexible Placement: Allows you to position the headset anywhere on your helmet based on preference.

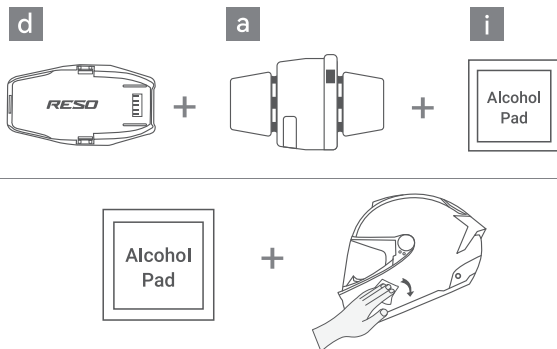
b Clip Mount:

1. Secure for Active Sports: Provides superior stability, preventing the headset from dislodging during high-intensity activities.
2. Reusable & Adjustable: The clip-on design enables easy removal, repositioning, and repeated use.

⚠️ • 夹持支架仅适用于头盔外壳厚度小于10mm情形，如头盔壳体较厚，请选择粘贴支架。
The Clip Mount is only suitable for helmet shells thinner than 10mm. For thicker shells, please use the Adhesive Mount.

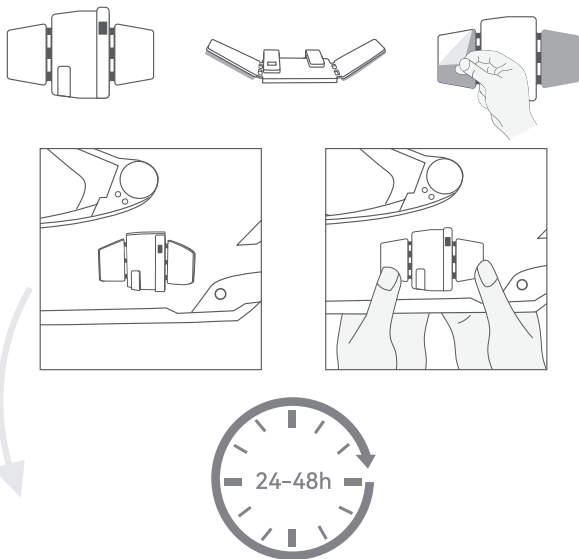
安装粘贴支架 / Install the Adhesive Mount

底座+粘贴支架 / Adhesive Mount+Base



安装粘贴支架 / Install the Adhesive Mount

底座+粘贴支架 / Adhesive Mount+Base



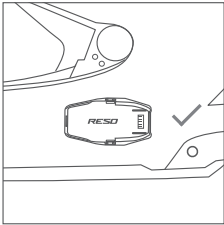
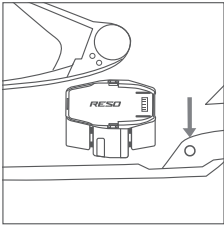
• 粘贴前可使用吹风机适当加热粘贴支架背胶处，以及头盔部位。粘贴后静置24-48小时，使后期粘贴更牢固。在室温下，大约20分钟后可达到最终强度的50%，24小时后达到90%，72小时后达到100%。在某些情况下，通过将粘合剂暴露在较高温度下（例如150°F【66°C】并保持1小时），可以更快地提高粘合强度并达到最终粘合强度。

Before application, gently heat both the adhesive area on the mounting bracket and the helmet surface with a hair dryer. After application, keep the assembly stationary for 24-48 hours to ensure optimal bonding. At room temperature:

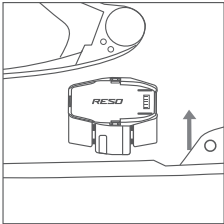
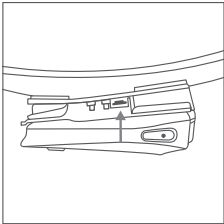
- Approximately 50% bond strength develops in 20 minutes
- 90% strength in 24 hours
- 100% final strength in 72 hours

For accelerated curing, expose the adhesive to elevated temperatures (e.g., 150°F/66°C for 1 hour) to achieve full bond strength faster under certain conditions.

安装粘贴支架 / Install the Adhesive Mount

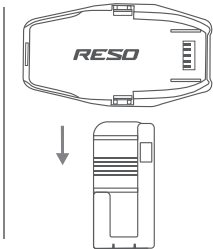
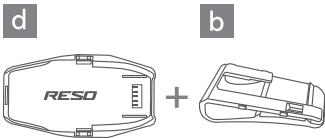


拆除粘贴支架 / Remove the Adhesive Mount

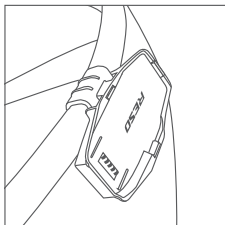
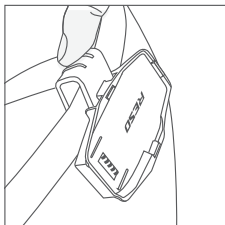


安装夹持支架 / Install the Clip Mount

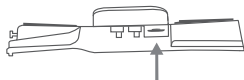
底座+夹持支架 / Base + Clip Mount



夹持支架安装头盔 / Install the Clip Mount on the Helmet

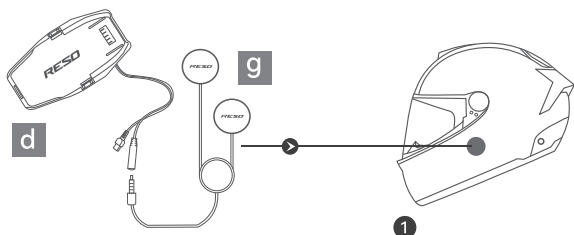


拆除夹持支架 / Remove the Clip Mount

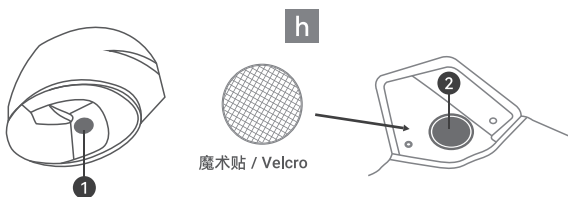


设备安装到头盔 / Install the device onto the helmet

固定喇叭 / Fixed Speaker



线较短的喇叭需安在左侧
Speaker with a shorter
cable needs to be
installed on the left side



喇叭安装凹槽
Speaker mounting notch

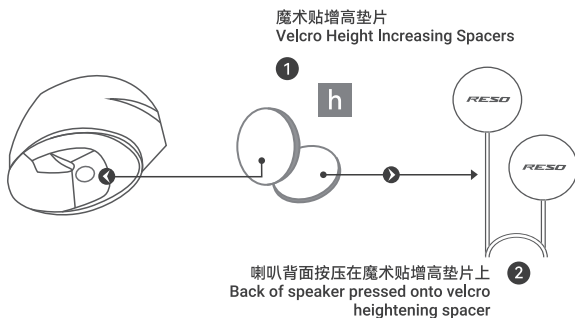
a. 先拆除头盔中的内衬海绵，找到头盔预留的喇叭安装凹槽；

a. First, remove the inner lining sponge from the helmet and find the reserved speaker installation groove in the helmet.

b. 将喇叭魔术贴的背胶离型纸去除后贴到预留凹槽处

b. Remove the adhesive backing release paper from the speaker velcro and apply it to the reserved notch;

固定喇叭 / Fixed Speaker



c. 将喇叭按压在魔术贴上。如果头盔的预留凹槽较深，则可以使用附带的增高垫片将喇叭垫高；

c. Press the speaker onto the velcro. If the helmet's reserved grooves are deep, the speaker can be padded up using the supplied heightening spacers;

d. 把喇叭线排布好后，依次装回拆除的头盔内衬。

d. After lining up the speaker cords, fit them back into the removed helmet liner in order.

安装软管麦克风 / Installation of Wired Microphone

软管麦克风安装 (适合全盔)
Wired Mic Mount (Fits Full Helmets)



f



h



a

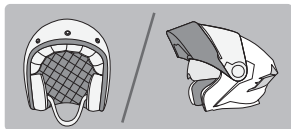


b



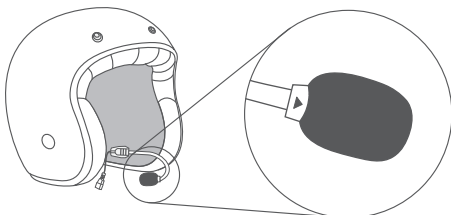
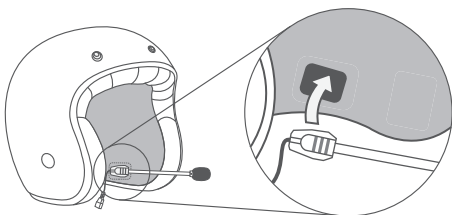
安装硬管麦克风 / Installation of Boom Microphone

硬管麦克风安装
(适合半盔/四分之三盔/揭面盔)
Boom Mic Mount
(Fits Half/Three - Quarter/Covered
Helmets)



h

e



💡 • 硬管麦克风的黄色三角形图标要正对人嘴；确保收音正常。

The yellow triangle icon on a boom microphone should be directly in front of the person's mouth; Make sure the radio is working properly.

语音指令 / Voice Command

离线语音指令

中文唤醒词	命令词
你好，小睿 / 小睿，小睿	接听
你好，小睿 / 小睿，小睿	不接
你好，小睿 / 小睿，小睿	挂断电话
你好，小睿 / 小睿，小睿	静音
你好，小睿 / 小睿，小睿	取消静音
你好，小睿 / 小睿，小睿	关闭麦克风/关掉麦克风
你好，小睿 / 小睿，小睿	打开麦克风/开启麦克风
你好，小睿 / 小睿，小睿	电池状态/电池电量
你好，小睿 / 小睿，小睿	手机配对
你好，小睿 / 小睿，小睿	开始组队
你好，小睿 / 小睿，小睿	结束组队/完成组队
你好，小睿 / 小睿，小睿	连接骑手B
你好，小睿 / 小睿，小睿	配对骑手A
你好，小睿 / 小睿，小睿	连接骑手A
你好，小睿 / 小睿，小睿	蓝牙桥接
你好，小睿 / 小睿，小睿	开放组网
你好，小睿 / 小睿，小睿	省电模式
你好，小睿 / 小睿，小睿	退出省电
你好，小睿 / 小睿，小睿	卫星状态
你好，小睿 / 小睿，小睿	网络状态
你好，小睿 / 小睿，小睿	相机配对
你好，小睿 / 小睿，小睿	分享音乐
你好，小睿 / 小睿，小睿	关闭蓝牙对讲
你好，小睿 / 小睿，小睿	断开骑手B

离线语音指令

中文唤醒词	命令词
你好，小睿 / 小睿，小睿	断开骑手A
你好，小睿 / 小睿，小睿	离开群组
你好，小睿 / 小睿，小睿	回连桥接
你好，小睿 / 小睿，小睿	断开桥接
你好，小睿 / 小睿，小睿	回连相机
你好，小睿 / 小睿，小睿	断开相机

☀️ • “你好小睿”离线智能语音功能仅推荐在低速驾驶下使用，如速度较快，请使用双击开机键唤醒语音助手。

Offline Voice Commands

English Wake-up Words	Command Words
Hey, Reso/Hey,Pilot	Answer
Hey, Reso/Hey,Pilot	Reject
Hey, Reso/Hey,Pilot	Hang up
Hey, Reso/Hey,Pilot	Mute
Hey, Reso/Hey,Pilot	Unmute
Hey, Reso/Hey,Pilot	Turn off mic
Hey, Reso/Hey,Pilot	Turn on mic
Hey, Reso/Hey,Pilot	Battery status
Hey, Reso/Hey,Pilot	Pair phone
Hey, Reso/Hey,Pilot	Start Mesh teaming/Start Mesh grouping
Hey, Reso/Hey,Pilot	Stop Mesh teaming/Stop Mesh grouping
Hey, Reso/Hey,Pilot	Connect rider B
Hey, Reso/Hey,Pilot	Pair rider A

Offline Voice Commands

English Wake-up Words	Command Words
Hey, Reso/Hey,Pilot	Connect rider A
Hey, Reso/Hey,Pilot	Bluetooth bridge
Hey, Reso/Hey,Pilot	Open mesh/Open network
Hey, Reso/Hey,Pilot	Power saving mode
Hey, Reso/Hey,Pilot	Exit power saving
Hey, Reso/Hey,Pilot	Satellite status
Hey, Reso/Hey,Pilot	Network status
Hey, Reso/Hey,Pilot	Pair camera
Hey, Reso/Hey,Pilot	Share music
Hey, Reso/Hey,Pilot	Turn off bluetooth intercom
Hey, Reso/Hey,Pilot	Disconnect rider B
Hey, Reso/Hey,Pilot	Disconnect rider A
Hey, Reso/Hey,Pilot	Leave reso group
Hey, Reso/Hey,Pilot	Reconnect bridge
Hey, Reso/Hey,Pilot	Disconnect bridge
Hey, Reso/Hey,Pilot	Reconnect camera
Hey, Reso/Hey,Pilot	Disconnect camera

 • The offline intelligent voice function“Hey, Reso” is only recommended for low-speed driving; for faster speeds, please use the double-tap on button to wake up the voice assistant.

离线语音指令-无需唤醒词 / Offline Voice Commands - Free from Wake-up Words

中文唤醒词	命令词	English Wake-up Words	Command Words
-	播放音乐	-	Play Music
-	暂停音乐	-	Pause Music
-	上一首	-	Previous Song
-	下一首	-	Next Song
-	上一曲	-	Previous Track
-	下一曲	-	Next Track
-	增加音量	-	Volume Up
-	减小音量	-	Volume Down
-	切歌	-	Skip Song
-	打开收音机	-	Turn on FM
-	关闭收音机	-	Turn off FM
-	嘿, Siri	-	Hey, Siri

 • “你好小睿”离线智能语音功能仅推荐在低速驾驶下使用，如速度较快，请使用双击开机键唤醒语音助手。

The offline intelligent voice function “Hey, Reso” is only recommended for low-speed driving; for faster speeds, please use the double-tap on button to wake up the voice assistant.

规格参数 / Specification

规格参数-Pilot Pro	
型号	Pilot Pro
对讲技术	自研DuoSync技术 支持 Mesh 和蓝牙同时对讲
连接范围	2.5km，组队最大12km
群组人数	≤30人
降噪	自研 AI 降噪
智能语音助手	支持
续航时间	独行听歌：18小时 Mesh 对讲+听歌：13小时
快充	充电5分钟，续航2小时 充满：50-60分钟 15W快充
电池	1950mAh
多通道音频	自适应混音 自适应音量调节
无线收音	蓝牙直连运动相机 一并收录队内语音
OTA	APP 无线升级
音乐分享	前后座分享音乐
扬声器	40mm
USB	Type-C
防水	IP67
底座	磁吸
GNSS	记录骑行轨迹
SOS	支持
FM收音机	支持

Specification-Pilot Pro

Model Number	Pilot Pro
Intercom Technology	Self-developed DuoSync technology, supports simultaneous intercom via Mesh and Bluetooth
Connection Range	2.5km, maximum 12km for group riding
Group Size	≤30 people
Noise Reduction	Self-developed AI Noise Reduction
Intelligent Voice Assistant	Supported
Battery Life	Solo music listening: 18 hours Mesh intercom + music listening: 13 hours
Fast Charging	5 minutes of charging for 2 hours of battery life; Full charge: 50 - 60 minutes with 15W fast charging
Battery	1950mAh
Multi-channel Audio	Adaptive mixing, adaptive volume adjustment
Wireless Audio Reception	Bluetooth direct connection to action camera, simultaneously records team voices
OTA	APP Over-the-Air upgrade
Music Sharing	Share music between front and rear seats
Speaker	40mm
USB	USB-C
Waterproof	IP67
Base	Magnetic
GNSS	Record riding tracks
SOS	Supported
FM Radio	Supported

规格参数-Pilot Neo

型号	Pilot Neo
对讲技术	单硬件 Mesh 通道 支持 Mesh 和蓝牙同时对讲
连接范围	2.5km，组队最大12km
群组人数	≤15人
降噪	自研 AI 降噪
智能语音助手	支持
续航时间	满功耗24小时
快充	充电5分钟，续航2小时 充满：50-60分钟 15W快充
电池	1950mAh
多通道音频	自适应混音 自适应音量调节
无线收音	蓝牙直连运动相机 一并收录队内语音
OTA	APP 无线升级
音乐分享	前后座分享音乐
扬声器	40mm
USB	Type-C
防水	IP67
GNSS	不支持
SOS	不支持
FM收音机	不支持

Specification - Pilot Neo

Model	Pilot Neo
Intercom Technology	Single - hardware Mesh channel, supports simultaneous intercom via Mesh and Bluetooth
Connection Range	2.5km, maximum 12km for group riding
Group Size	≤15 people
Noise Reduction	Self - developed AI Noise Reduction
Intelligent Voice Assistant	Supported
Battery Life	24 hours at full power consumption
Fast Charging	5 minutes of charging for 2 hours of battery life; Full charge: 50 - 60 minutes with 15W fast charging
Battery	1950mAh
Multi - channel Audio	Adaptive mixing, adaptive volume adjustment
Wireless Audio Reception	Bluetooth direct connection to action camera, simultaneously records team voices
OTA	APP Over-the-Air upgrade
Music Sharing	Share music between front and rear seats
Speaker	40mm
USB	USB-C
Waterproof	IP67
GNSS	Not supported
SOS	Not supported
FM Radio	Not supported

注意事项

注意事项

1. WiFi 2.4G/5.8G 符合“微功率短距离无线电发射设备目录和技术要求”的第二条的具体条款和使用场景，使用频率：2400 – 2483.5MHz，发射功率 $\leq 10\text{mW}$ (e.i.r.p)，占用带宽 $\leq 40\text{MHz}$ ；使用频率：5725 – 5850MHz，发射功率 $\leq 14\text{mW}$ (e.i.r.p)，占用带宽 $\leq 40\text{MHz}$ ；
2. 不得擅自改变使用场景或使用条件、扩大发射频率范围、加大发射功率（包括额外加装射频功率放大器），不得擅自更改发射天线；
3. 不得对其他合法的无线电台（站）产生有害干扰，也不得提出免受有害干扰保护；
4. 应当承受辐射射频能量的工业、科学及医疗（ISM）应用设备的干扰或其他合法的无线电台（站）干扰；
5. 如对其他合法的无线电台（站）产生有害干扰时，应立即停止使用，并采取措施消除干扰后方可继续使用；
6. 在航空器内和依据法律法规、国家有关规定、标准划设的射电天文台、气象雷达站、卫星地球站（含测控、测距、接收、导航站）等军民用无线电台（站）、机场等的电磁环境保护区域内使用微功率设备，应当遵守电磁环境保护及相关行业主管部门的规定；
7. 禁止在以机场跑道中心点为圆心、半径 5000 米的区域内使用各类模型遥控器；
8. 微功率设备工作电压 DC3.35V~4.4V，环境条件符合环境温度 - 20°C ~ + 40°C，湿度 20 - 95%（无凝露）。

售后服务政策

保修服务条款

1. 保修与更换凭证：

自原始购买日起，产品因非人为因素损坏需保修或更换时，须提供保修编码及购买凭证。

2. 主机、配件售后政策：

- （1）设备自购买一年内非人为因素异常损坏免费换新；
- （2）设备自购买超过一年，三年内非人为因素异常损坏免费维修；
- （3）设备在保修期内经过换新、维修处理后，重新计算保修期。保修期从换新、维修发货之日开始重新计算三年；
- （4）设备内除主机之外配件自购买日期三十天内非人为因素异常损坏免费换新，一年内非人为因素异常损坏免费维修；

售后服务政策

保修服务条款

3. 物流费用:

购买超过 30 日的, 物流费用按“谁寄谁付”原则承担。

产品非保修范围说明

1. 超过三包有效期的。
2. 非授权售后服务维修人员的私自拆动或维修。
3. 未按《使用说明》操作或使用不规范而造成的损坏。
4. 无法提供有效的保修编码和购买凭证, 或购买凭证和保修编码伪造、修改过或无编码的。
5. 人为损坏、摔坏、挤压、高温环境或因意外事件等造成的损坏, 非正常使用造成的损坏。

售后服务流程

1. 取得联系:

可关注 RESO 运动耳机公众号, 点击(服务支持 - 联系小睿), 或者输入任意字符发送给 (RESO 运动耳机) 公众号, 拨打回复的服务热线或者扫描二维码添加售后微信获取帮助。

2. 产品寄修:

若涉及到产品寄修, 可通过以上方式联系客服后获取相应地址与流程, 也可通过联系客服查询流程进度。

3. 提交申请:

如需寄送(微信公众号“RESO”—关于我们—联系小睿), 开始报修流程, 填写完整的产品及个人信息, 提交后系统将会自动生成维修工单。

4. 寄出产品:

维修申请提交成功后, 售后服务端口会向您推送寄回指引信息, 按照信息将产品寄送到 RESO 维修服务中心。产品寄出之后, 请联系售后维修服务中心备注寄出信息, 以便于维修中心收到包裹后快速匹配到您的维修工单。

5. 寄回产品:

维修完成, 检测无故障后, 售后维修服务中心将返修产品寄出。可通过维修工单查询快递单号, 工作人员会电话联系您沟通寄回信息, 即维修工单完成。

消费者在三包有效期内, 凭发票和三包凭证可以享受修理、更换、退货的权利。若丢失发票和三包凭证, 但能提供发票底联或者复印件等有效证据证明产品在三包有效期内的, RESO 品牌公司将承担相关售后服务。

服务与支持 / Service and Support

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If you have any questions or suggestions, please contact us via the following email address or official website:

✉ support@resosport.com

🌐 www.resosport.com